girl scouts
heart of the hudson

Welcome to the 2023-2024 Girl Scout Membership Year!

We at Girl Scouts Heart of the Hudson, Inc. (GSHH) are excited to get started on the new membership year, and we're sure you are as well!

As you start planning out your first troop meetings, recruitments, and events, there are some things you may want to remember or check before getting started. GSHH's registration and troop management systems are owned and managed by GSUSA, so there are times when the systems experience technical glitches, especially during the beginning of the membership year, as it is trying to process a lot of data and high volume of users. GSHH will do its best to keep you apprised of these downtimes and when they are resolved so you don't need to worry.

If there are no known system issues, and you are experiencing trouble either registering for a program or managing your troop in the catalog, here are some troubleshooting steps to check before reaching out to GSHH's Member Care.

1. Are you renewed for the 2023-2024 membership year?
2. Is the Girl Scout you're trying to register renewed for the 2023-2024 membership year?
3. If you are a volunteer or Lifetime Member, have you renewed your role for the current year?

If the answer to any of these questions is no, please visit your myGS profile and visit either your profile or your troop roster to update the necessary information.
When planning to attend GSHH-led programs, please make sure to check the registration deadline, as some may be up to two weeks ahead of the event date to give staff the proper time to prepare.

If this does not resolve your problems, please contact member care at 855-232-4744 or by email at membercare@girlscoutshh.org. We look forward to assisting you in any way to make your Girl Scout year a seamless success!

Yours in Girl Scouting,
Girl Scouts heart of the Hudson, Inc.